

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

ORIGINAL

ARIZONA CORPORATION COMMISSION



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UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion      No. 2013 - 110277

Date: 4/19/2013

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:      Stephen & Charlona      Sawyer

Account Name:      ..

Home: (000) 000-0000

Street:      .

Work: (000) 000-0000

City:      Maricopa

CBR:

State:      AZ      Zip: 85138

is: E-Mail

Utility Company:      Global Water-Santa Cruz Water Company

Division:      Water

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*\*\*OPINION OPPOSED TO INCREASE\*\*\*\*\*DOCKET NO. W-20446A-12-0314 & SW-20445A-12-0310\*\*\*

From: Charlona [mailto: ]  
Sent: Thursday, April 18, 2013 11:43 AM  
To: Utilities Div - Mailbox  
Subject: SW-20445A-12-0310 W-20446A-12-0314

Attached please find our Public Comment Form regarding Global Water's proposed Rate Increase.

We are adamantly opposed to your granting a rate increase to Global Water. This rate increase will not only increase our monthly bill, but it will also lead to a significant increase in our HOA dues. In reality we will be charged twice; a calculation conveniently left out of Global Water's test data. The basic service charge increases in water and sewer will subsequently increase my total bill \$23 a month and over \$30 a month with usage. Since the reduced rebate threshold will be almost impossible to meet regularly it will lead to an additional \$10 in water usage charges. Global wants a 37% increase or more and our retirement income simply cannot keep up with this unwarranted rate increase. As new owners we were shocked to find out that we were required to pay a \$165 deposit to start service despite having a high credit ranking (825 out of a possible 843 points) and providing a favorable letter of credit from our current utilities provider. Global clearly demonstrated that they are not interested in providing a benefit for their community but rather a profit for their organization. We are on a very tight budget with limited income; this increase will force us to cut basic needs and create a hardship to our meager standard of living.

Stephen D. & Charlona M. Sawyer  
\*End of Complaint\*

Utilities' Response:

Arizona Corporation Commission  
DOCKETED

APR 22 2013

DOCKETED BY

*[Signature]*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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**Investigator's Comments and Disposition:**

Opinion noted and filed in Dockets Nos.

W-01212A-12-0309; SW-20445A-12-0310; W-03720A-12-0311; W-02450A-12-0312; W-02451A-12-0313;  
W-20446A-12-0314 ; W-01732A-12-0315

\*End of Comments\*

**Date Completed:** 4/19/2013

**Opinion No.** 2013 - 110277

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W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

**Investigator:** Carmen Madrid

**Phone:** 2013 APR 22 A 8: 20

**Fax:**

**Priority:** Respond Within Five Days

**Opinion** **No.** 2013 - 110276

**Date:** 4/19/2013

**Complaint Description:** 08A Rate Case Items - Opposed

N/A Not Applicable

**First:**

**Last:**

**Complaint By:** Barbara

Romanchuk

**Account Name:**

**Home:** (000) 000-0000

**Street:**

**Work:** (000) 000-0000

**City:**

Maricopa

**CBR:**

**State:**

AZ

**Zip:** 85138

**is:**

**Utility Company:** Global Water-Santa Cruz Water Company

**Division:**

Water

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

\*\*\*\*\*OPINION OPPOSED TO INCREASE\*\*\*\*\*DOCKET NO. W-20446A-12-0314 & SW-20445A-12-0310\*\*\*

From: Barbara [mailto:c

Sent: Thursday, April 18, 2013 12:35 PM

To: Utilities Div - Mailbox

Subject: regarding SW-20445a-12-0310 and W20446A-12-3014

Please do something to curb Global Water/Santa Cruz water from their enormous rate hike. Our water rates are already really high higher than most in the greater Phoenix area, this is in regard to dockets SW-20445A-12-0310 and W-20446A-12-0314. We are retired and lately everything is going up but this is the largest rate hike and of course we cannot get water anywhere else so if we can't afford it we would have to move and that would be a major financial problem.

Sincerely

Barbara Romanchuk

Maricopa AZ 85138

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Opinion noted and filed in Dockets Nos.

W-01212A-12-0309; SW-20445A-12-0310; W-03720A-12-0311; W-02450A-12-0312; W-02451A-12-0313;  
W-20446A-12-0314 ; W-01732A-12-0315

\*End of Comments\*

**Date Completed: 4/19/2013**

**Opinion No. 2013 - 110276**

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